

Parent Feedback on the Fair Start for Kids Act Temporary Licensing Subcommittee (FSKA TLS) Recommendations

1. All licensing materials are released in English, Spanish and Somali and non-English speaking providers have the same access to information/webinars/meetings as non-English speaking providers.
 - a. I would recommend that there be a process where providers who don't speak any of those specified languages can request translated information and documents that the state will provide.
 - b. How about digital translation if possible.
 - c. ADA would require the state to provide information and webinars translated to accommodate for disabilities, like ASL or braille options.
2. Provide a redacted copy of LD CPS allegations to providers.
 - a. This seems very harmful to the parent provider relationship. When people hear an “allegation” that might not be true, it can poison the view of that person.
 - b. Providers should be able to spot actual abuse and are already mandated reporters.
 - c. As a parent, allegations get the same treatment as conviction.
 - d. If an allegation is made and proved toward the provider all parents should be also given copies.
 - e. Providers would need to know what type & who is at question.
 - f. Agree with this one.
3. DCYF will make all provider feedback available and address what feedback was taken into account, what feedback was not (and why). Providers have the right to understand how their input is being used (or not being used) by DCYF.
 - a. Love this idea if it's fully done and not cherry picked to suit DCYF in a positive way.
 - b. If people are going to take their time to provide feedback, the state should, at least, take the time to provide that explanation.
 - c. People providing feedback are volunteering their time, effort and experience. Really, feedback sessions should be compensated. But, if they are not, the very least that can be done is that the action (or inaction) following feedback is described.
 - d. Love more accountability of DCYF on decision making.
 - e. Instead of using the Whole name of someone. How about their first name & last Initial only. For example, James O. after what they said.
4. Notify providers that a licensing visit will take place within 30-60 days
 - a. When it comes to Health & safety of the kids, it should be mandatory.
 - b. As a parent, no window of time. Show up randomly.
 - c. There should be Announced & Unannounced Checks. When you have Unannounced they are unprepared which can provide insight.
 - d. It's a business. Unannounced visits happen in other industries.
 - e. They should stay that way.
 - f. So they can get their house in order.

- g. As a parent this is a no.
 - h. I agree- I don't think they should have a "heads up." They should always be ready.
 - i. If the concern is being on vacation etc., language should be added so that they can call.
Example, provider would call and inform the licenser that the facility would be closed from this date to this date
- 5. Separation between providers accepting subsidy and private pay organizations: Remove the ECE college requirements, Lower the number of years required to receive an employment waiver. Early Learning organizations who do not take any CCDF funding should be exempt from education requirements of their teachers as unfunded mandates directly pass the cost of childcare to the families.
 - a. Stay the same across the board.
 - b. There are differences between Medicare/Medicaid requirements.
 - c. I honestly don't know how to feel about this one.
 - d. It should all be the same.
 - e. I think all children deserve educated teachers.
 - f. I could see centers opting out of subsidy payments which in turn hurts the most vulnerable kids or the families who can't afford private pay.
 - g. It's already difficult to find childcare with a subsidy.